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EDUCATION

- 1994 Ph.D., Florida Atlantic University, College of Urban and Public Affairs, School of Public Administration.
- 1974 Master of Applied Science, Public and Societal Systems, School of Engineering and Applied Science, Southern Methodist University.
- 1973 Bachelor of Science in Applied Mathematics, Embry Riddle Aeronautical University.
- 1973 Bachelor of Science in Business Administration, Embry Riddle Aeronautical University.

PROFESSIONAL EXPERIENCE

- July 2015 to Present **Associate Dean**
Florida Atlantic University
College for Design and Social Inquiry
School of Public Administration
Boca Raton, FL
- May 1994 to June 2015 **Associate Professor**
Florida Atlantic University
College for Design and Social Inquiry
School of Public Administration
Boca Raton, FL
- June 1980 to May 1986 **President**, Landrum & Brown, Ltd.,
Jeddah, Saudi Arabia
- November 1974 to June 1980 **Principal**, Booz, Allen & Hamilton
Washington, D.C.

EXPERIENCE SUMMARY

Dr. Nyhan is an Associate Professor at Florida Atlantic University where he developed courses at the Master's level dealing with performance measurement, productivity, strategic planning, program evaluation and nonprofit management. He is currently the Coordinator of nonprofit management degree programs at FAU. He is published widely in such academic journals as Public Productivity and Management Review, Public Administration Review, American Review of Public Administration, Public Administration Research and Theory, State and Local Government Review, Public Administration Quarterly, International Journal of Public

Administration, International Review, of Administrative Sciences and Review of Public Personnel Administration.

Prior to coming to FAU, Dr. Nyhan had over 20 years management consulting experience in performance measurement and productivity improvement as a Principal in Booz, Allen & Hamilton and CEO of international management services company, Landrum & Brown, Ltd. His clients have included the municipal governments at New York City, Chicago, Los Angeles, San Francisco, Miami, Dallas, Washington, D.C. He has also worked with the Federal Rail Administration and the Federal Aviation Administration.

ACADEMIC JOURNAL PUBLICATIONS

Demir, T and Ronald C Nyhan, 2008. The Politics-Administration Dichotomy: An Empirical Search for Correspondence between Theory and Practice. Public Administration Review.68, 1; p. 81-97.

Alkadry, M. and R. C. Nyhan 2005. The impact of rational organizations on public administrators: A structural equation model. International Journal of Organization Theory and Behavior, 8 (2), 155-173.

Nyhan, R. C., 2002. Benchmarking tools: An application to juvenile justice facility performance. Prison Journal, 82, 423-439.

Nyhan, R. C., M. B. Ferrando and D. Clare, 2001. A population ecology study of hospital closures in Florida between 1965 and 1995. The Journal of Health and Human Services Administration, 24, 376-86.

P. L. Cruise and R. C. Nyhan, 2000. First among (un)equals: Assessing hospital performance using data envelopment analysis. Journal of Health and Human Services Administration, 22, 354-373.

Nyhan, R. C. and P. L. Cruise, 2000. Comparative performance assessment in managed care: Data envelopment analysis for health care managers. Health Care Quarterly, 8, 18-27.

Nyhan, R. C., 2000. Changing the paradigm: Trust and its role in public sector organizations. The American Review of Public Administration, 30, 87- 109.

Nyhan, R. C. and M. Alkadry, 1999. Impact of infrastructure investments and socio-economic conditions on student achievement. Journal of Education Finance, 25, 211-228.

Nyhan, R. C. and L. L. Martin, 1999. Assessing the performance of municipal police departments using data envelopment analysis: An exploratory study. State and Local Government Review, 31, 18-30.

Nyhan, R. C. and L. L. Martin, 1999. Comparative performance measurement: A primer on data envelopment analysis. Public Productivity and Management Review 22, (3), 364-378.

Nyhan, R. C and H. A. Marlowe, Jr., 1997. Development and psychometric properties of the organizational trust inventory. Evaluation Review, 21, (5), 614-635.

Nyhan, R. C and H. A. Marlowe, Jr., 1995. Performance measurement and Total Quality Management (TQM) in the public sector: Opportunities and challenges. Public Productivity and Management Review 18, (4) 333-347.

Liou, K. T. and R. C. Nyhan, 1994. Dimensions of organizational commitment in public organizations: An empirical assessment. Public Administration Quarterly, 18, 99-118.

Martin, L. L. and R. C. Nyhan, 1994. Determinants of county charter home rule. International Journal of Public Administration, 17 (5), 955- 970.

Marlowe, H. A., R. C. Nyhan, L. Arrington and W. Pammer 1994. The re-ing of local government: Understanding and shaping governmental change. Public Productivity and Management Review, 17, 299-311.

Bazemore, G., T. Dicker and R. C. Nyhan, 1994. Juvenile justice reform and the difference it makes: An exploratory study of the impact of policy change on detention worker attitudes. Crime and Delinquency, 40 (1), 37-53.

Lynch, T. and R. C. Nyhan, 1993. A holistic approach to productivity. International Review of Administrative Sciences, 59 (1), 47-56.

BOOK CHAPTERS

Marlowe, H.A., R.C. Nyhan, L. W. Arrington, and W. J. Pammer, 2003. The Re-ing of Local Government: Understanding and Shaping Governmental Change. In D. J. Watson and W. L. Hassett (Eds.) Local Government Management: Current Issues and Best Practices. New York: M.E. Sharpe, Inc.

Marlowe, H. A. and R. C. Nyhan, 2003. Innovations in public budgeting: Applying organizational development processes to downsizing. In A. Khan and W. B. Hildreth (Eds.) Case Studies in Public Budgeting and Financial Management. Dubuque, IA, Kendall/Hunt.

Nyhan R.C., 2002. The influence of class size on student achievement in Florida elementary schools. In Carolyn Harrington and Katherine Kasten, (Eds.). Florida 2001: Educational Policy Alternatives. Jacksonville, FL: University of North Florida.

Lynch, T. and R. C. Nyhan, 2001. A holistic approach to productivity. In R. Stupak & P. Leitne (Eds.) Handbook of Public Quality Management. New York: Marcel Dekker

Nyhan, R. C and H. A. Marlowe, Jr., 1993 Organizational effectiveness enhancement under Total Quality Management (TQM) in a non-manufacturing setting. In Sumanth, D. J., Poupart, R. and Sink, D. S. (Eds.) Productivity and Quality Management Frontiers- IV, Norcross, GA:

Industrial Engineering and Management Press, 294-303.

Marlowe, H. A. and R. C. Nyhan 1993. Redesigning a public organization to activate ego energy. In R. Kilman (Ed.) Ego Energy, San Francisco: Jossey-Bass.

Marlowe, H. A. and R. C. Nyhan, 1993. Changing the deep structure of a public organization: Using the punctuated equilibrium paradigm to guide productivity and quality improvement programs. In Sumanth, D. J., Poupart, R. and Sink, D. S. (Eds.) Productivity and Quality Management Frontiers- IV, Norcross, GA: Industrial Engineering and Management Press, 597-606.

PUBLISHED PROCEEDINGS

P. L. Cruise and R. C. Nyhan (2001). Comparative Performance Assessment Measures for the Health Care Manager. In H. L. White and A.F. Ford (Eds.) Health Praxis and Minority Communities: Health Track Proceedings and Commentaries. Pittsburgh, PA: University of Pittsburgh, Graduate School of Public Health, Center for Minority Health and the Conference of Minority Public Administrators, 106-121.

CONFERENCE PAPERS

Vos, J. and R. C. Nyhan, 2000. Using Data Envelopment Analysis in environmental justice research, American Society for Public Administration, April, San Diego, CA.

P. L. Cruise and R. C. Nyhan, 2000. Measuring Hospital Competitiveness in the 21st Century: A Case Study for Health Care Management Students. Poster presented at the Annual Meeting of the Association of University Programs in Health Administration (AUPHA), Los Angeles, California.

Cruise, P. L. and R. C. Nyhan, 1999. Comparative Performance Assessment for the Health Care Manager. The Conference of Minority Public Administrators, Pittsburgh, PA.

Cruise, P. L. and R. C. Nyhan, 1999. First Among (Un)Equals: Performance Assessment Measures for the Health Care Manager (with Peter L. Cruise). The Southeastern Conference on Public Administration, Pensacola, FL.

Nyhan, R. C. and M. Alkadry, 1999. Does Money Matter?: How Increased Funds Impact on Student Achievement Test Scores. The Southeastern Conference on Public Administration Pensacola, FL.

P.L. Cruise and R. C. Nyhan, 1999. Comparative Performance Methodologies for Health Services Management. Poster presented at the Annual Meeting of the Association of University Programs in Health Administration (AUPHA), Chicago, Illinois, June, 1999.

Nyhan, R. C. and L. L. Martin, 1997. Assessing the performance of municipal police departments using data envelopment analysis: An exploratory study. Association for Public

Policy Analysis and Management, Washington, D.C.

Nyhan, R. C. and L. L. Martin, 1997. Comparative performance measurement: A primer on data envelopment analysis. American Society for Public Administration, Philadelphia, PA.

Nyhan, R. C. and H.A. Marlowe, 1994. Performance measurement and Total Quality Management (TQM) in the public sector: Opportunities and challenges. American Society for Public Administration, San Francisco, CA.

Nyhan, R. C., 1993. Measuring and managing Total Quality Management (TQM) in utility organizations. Association for Quality and Participation/ Edison Electric Institute. Tampa, FL, September 15.

Marlowe, H. A., R. C. Nyhan, L. Arrington and W. Pammer 1993. The Re-ing of Local Government: An integrated model for incremental and dramatic change. Sixth National Public Sector Productivity Improvement Conference. September 8-10, Phoenix, AZ.

Marlowe, H. A. and R. C. Nyhan, 1993. Using the punctuated equilibrium paradigm to guide organizational change. American Society for Public Administration, National Conference, San Francisco, CA, July 16.

Nyhan, R. C. and H.A. Marlowe, 1994. Performance measurement and Total Quality Management (TQM) in the public sector. American Society for Public Administration, National Conference, San Francisco, CA, July 16.

Nyhan, R. C., 1993. Performance measurement in the public sector. South West Florida Government Finance Officers Association, Municipal Financial Administration Seminar, Ft Myers, FL, April 30.

Nyhan, R. C. and H.A. Marlowe, 1993. Organizational effectiveness enhancement under Total Quality Management (TQM) in a non-manufacturing setting. Fourth International Conference on Productivity and Quality Research, University of Miami, Institute of Industrial Engineers, Miami, FL, February 11.

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Lynch, T. and R. C. Nyhan, 1992. Leadership, entrepreneurialism and productivity: Challenges for public administration in the 1990s. President's Commission on Management Initiatives/ American Society of Public Administration. Charleston, SC, July 8.

Lynch, T. and R. C. Nyhan, 1991. A holistic approach to productivity. International Institute of Public Administration. Brussels, Belgium, November 28.

NON-REFEREED JOURNAL ARTICLES and BOOK REVIEWS

Nyhan, R. C., 2003. The procurement revolution. Journal of Public Procurement, 3, 287-289.

Clare, D. and R. C. Nyhan, 2001. A grand scan plan. Association Management, 73-77.

Nyhan, R. C., 1998. Software Performance Evaluation: Frontier Analyst. Operations Research/Management Science Today, 25, (2), 62-65.

Nyhan, R. C. and Herbert A. Marlowe, Jr., 1993. Performance measurement and TQM in the public sector The Public Manager, 22, (3) 80-81.